Getting to Richmond University

**TAXI/CAB**
- A black taxi service runs out of every terminal at Heathrow Airport, and you can take these cabs without a prior booking. Once you exit baggage claim and Customs, follow the signs directing you towards your nearest taxi point.
- Wait in the queue for the next available taxi. Make sure to know the address of the University in case the driver is uncertain of your exact location.
- You can obtain an estimated cost for this service at the following link: [http://www.heathrow.com/transport-and-directions/taxis-and-minicabs](http://www.heathrow.com/transport-and-directions/taxis-and-minicabs)

**Uber**
[www.uber.com](http://www.uber.com)
Uber is an app which connects taxi drivers with passengers directly, instead of through a centralised booking service or just hailing a car in the street. Uber uses your GPS to detect your location and connects you with the nearest available driver.

*Please note to use Uber in the UK you will need access to the internet from your phone when you arrive at the airport.*

- Firstly, you will need to download the Uber app onto your smart phone before you arrive in the UK. You will be asked to set up an account using your card details which means you will not need to use cash to pay the driver at the end (they even send you an invoice to your email address!)
- When you are ready, tap to set up your pick up location
- Request your ride and a driver will accept.
- You will be sent a picture of your driver with the number plate of the car he will use. And your driver will likely call you to confirm your location.
- Enter the address or name of your destination: Richmond University, Queen's Road, Richmond-upon-Thames, TW10 6J
- You will be able to track the car as it moves towards Richmond.

**PRIVATE CAR SERVICE**
- A private car service must be booked prior to your arrival and will allow you to pay at the time of booking. You will need to provide the car company with your flight details so that they can monitor your flight and be sure to pick you up at the correct time and location.
- Your driver will be waiting for you with a sign directly outside of the baggage claim and Customs area.
- The following car services have provided our students with a high standard of care to date:
  - Metropolitan Cars: [http://www.metropolitan-cars.co.uk/](http://www.metropolitan-cars.co.uk/)
  - Parker Cars: For further information about: [http://www.parkercarservice.co.uk/](http://www.parkercarservice.co.uk/)

**Heathrow Airport to Richmond Hill Campus – Queen's Road, Richmond TW10 6J**

**BUS**
Bus 490 goes from Terminal 4 and Terminal 5 to Richmond Station. If you arrive at either Terminal then follow the signs to the bus stops which are located outside of the front entrance. If you arrive at Terminals 1,2 or 3 you can get a free shuttle bus to either Terminal 4 or 5.

Once you arrive at Richmond Station you can then get a 371 bus (heading towards Ham/Kingston) directly to the campus – get off when you hear the announcement “American University”. The bus stop is right outside the main entrance to the station.

Please note that buses in London no longer accept cash payments, you can use an Oyster Card, a UK issued contactless debit card or buy a Day Travelcard – Heathrow is located in Zone 6 and Richmond Campus is located in Zone 4.

Further information can be found here - [https://tfl.gov.uk/modes/buses/cash-free-buses](https://tfl.gov.uk/modes/buses/cash-free-buses)

**London Underground/Tube**
Follow the signs for London Underground and take a Piccadilly Line train (dark blue line) to Hammersmith (about a 40 minute journey). At Hammersmith change to the west bound District Line train (green line) towards Richmond. This is the train’s final destination and takes about 15 minutes.

Once you arrive at Richmond Station you can then get a 371 bus (heading towards Ham/Kingston) directly to the campus – get off when you hear the announcement “American University”. The bus stop is right outside the main entrance to the station.
Heathrow Airport to Kensington Campus

Atlantic House/Ambassador House – 1 St. Albans Grove, London, W8 5PN
Ambassador House – 26-28 Queens Gate Terrace, Kensington, SW7 5PH
Collingham Gardens – 3 Collingham Gardens, Kensington, SW5 0HW
Courtfield Gardens – 23-34 Courtfield Gardens, Kensington, SW5 0PF

Train

Heathrow Express – goes directly to London Paddington; Journey time is 15 minutes.

Heathrow Connect – stopping service to London Paddington calling at local stations in West London; Journey time is approximately 45 minutes.

Once you arrive at Paddington you can then take the westbound Circle Line (yellow line) to High Street Kensington. The campus is about a 5 minute short walk from this station. The nearest tube station for Collingham and Courtfield is Earls Court.

London Underground/Tube

Follow the signs for London Underground and take a Piccadilly Line train (dark blue line) to Gloucester Road (about a 45 minute journey). The campus is about a 10 minute walk from this station. The nearest tube station for Collingham and Courtfield is Earls Court.

Gatwick Airport – Richmond & Kensington Campus

You can take the Gatwick Express train from Gatwick Airport to London Victoria which takes about 30 minutes. At Victoria head towards London Underground and take a westbound District Line train (green line) to Gloucester Road (Kensington Campus), Earl’s Court (Collingham/Courtfield) or Richmond (Richmond Campus).

The Kensington Campus and accommodation is walking distance from Gloucester Road/Earl’s Court. At Richmond Station you can get a 371 bus (heading towards Ham/Kingston) directly to the campus – get off when you hear the announcement “American University”. The bus stop is right outside the main entrance to the station.

If you are living on the Richmond Campus you can also get a train from Gatwick Airport to Clapham Junction. At Clapham Junction you can take a train to Richmond Station, which generally leave from platform 5/6 and will be for Reading or Windsor & Eton Riverside.

Approximate Costs

<table>
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<tr>
<th>Service</th>
<th>Destination</th>
<th>Cost</th>
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<tbody>
<tr>
<td>Taxi</td>
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<td>Taxi</td>
<td>Heathrow – Kensington Campus</td>
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<td>Gatwick – Richmond Campus</td>
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<td>Heathrow - Richmond</td>
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For further transport information, please visit the following useful websites:

- Heathrow Airport information: [www.heathrowairport.com](http://www.heathrowairport.com);
- Heathrow Express train information: [www.heathrowexpress.com](http://www.heathrowexpress.com);
- Bus information: [https://tfl.gov.uk/modes/buses/](https://tfl.gov.uk/modes/buses/);
- Underground/Tube information: [www.tfl.gov.uk/tube](http://www.tfl.gov.uk/tube);
- Over ground Train Information: [www.swtrains.co.uk](http://www.swtrains.co.uk) or [www.nationalrail.co.uk](http://www.nationalrail.co.uk).