

Tuition & Fees

University Fees

Tuition and fees are set annually, in advance of the start of the academic year, by the Board of Trustees. The tuition will not change for the duration of the academic year. The official University document setting out tuition and fees is the “Fee Sheet” available at <http://www.richmond.ac.uk/admissions/undergraduate-tuition-fees.asp>. Copies are also available from the Finance and Admissions Offices.

Tuition, fees, and other charges are set and invoiced in US dollars (“dollars”) for students who applied to the US Admissions office and UK sterling (“sterling”) for all other students. Tuition and fees must be paid in the currency of invoicing.

Application Fee

A non-refundable application fee is due with the initial application for a place at the University. If the fee is not paid, the application will not be processed. Applications and the fee should be sent directly to the University or its in-country representatives. This can also be completed on the University’s website at <http://www.richmond.ac.uk/admissions/undergraduate-tuition-fees.asp>.

Deposits

Once a student has accepted a place at Richmond, a non-refundable and non-transferable confirmation deposit is due. The deposit must be paid by May 1 for fall and summer entry and December 1 for spring entry. This becomes a security deposit on enrollment, and is held by the University as security for damage or non-payment of monies due. If the student does not attend Richmond, the deposit is not refundable and non-transferable except in special circumstances (see Withdrawals and Refunds). The security deposit is returnable when the student graduates or officially withdraws from the University. If the official withdrawal procedure is not completed within one semester of the student last attending, the deposit is forfeited and treated as a donation to the University.

A housing deposit must be paid by any student requiring housing. This must be paid by May 1 for fall and summer and December 1 for spring to be assured of a University room at the published rates. Deposits from new students received after this time may mean that the student is not allocated housing or is allocated housing that the University has had to purchase on the commercial market, and any additional costs will be charged to the student. Any such charges will be agreed with the student in advance. Note that commercial housing is unlikely to have the benefit of wireless networks and other services.

The housing deposit is non-refundable and non-transferable and will be held for the duration of the student’s occupation of University housing. Deductions will be made in respect of any damage or fines not paid for at the time. If such deductions occur, the deposit must be re-established immediately.

The housing deposit is only returnable on request when the student officially leaves University housing. If the deposit is not requested within one semester of leaving housing, it is forfeited and treated as a donation to the University.

Tuition

For the current rates, please see the “Fee Sheet”: <http://www.richmond.ac.uk/admissions/undergraduate-tuition-fees.asp> or contact the Office of Admissions.

Full-time/Part-time and Summer Tuition

For fall and spring semesters, all students registered for, or attending, three to five courses are regarded as full time and will be charged full-time tuition. Students taking more than five courses need a minimum GPA of 3.4 and will be charged an overload fee. Full-time tuition includes an insurance element that covers some medical costs and the theft or loss of some personal belongings—full details are available from the Office of Student Affairs or the website at <http://www.richmond.ac.uk/admissions/undergraduate-tuition-fees.asp>. This insurance policy is in force only if all fees are paid by the due dates or an agreed payment plan made.

Tuition for part-time students registered for (or attending) less than three courses is charged on a per-credit basis. Summer school tuition is also charged on a per-credit basis. No scholarship is available for per-credit students. There is no insurance element in per-credit fees.

Special Course Fees

Some courses attract laboratory or other specialized fees. Classes with such fees are noted in their detailed descriptions. The fees must be paid at the commencement of the course and are non refundable.

Payment Deadlines

For all students, tuition and fees are due as follows:

Fall	August 1
Spring	December 1
Summer	May 1

Additional Fees and Charges

The University reserves the right to charge additional fees in circumstances where its policies and procedures have not been followed. The current list of fees and charges is as follows:

- Debt Collection Fees
- Dishonored/Returned Check Fee
- Exam re-sit Fee
- Housing Code Violation Charges
- Incorrect Housing Check-out Fee
- Late Application Housing Fee
- Late Registration Fee / Re-Registration Fee
- Late Payment Fee
- Library Charge
- Lost I.D. Card Fee
- Lost key charge
- Payment Plan Fee
- Property Damage Fee
- Refund Fee
- Transcript Fee
- Stopped Check Charge

It is possible that two or more charges can be levied for one failure. For example, a dishonored check can result in a Dishonored Check Fee, a Late Payment Fee, and a Re-Registration Fee.

Liability to Pay and Invoicing

The University requires that one individual, personally or via an embassy or company, agrees to pay the student's tuition, fees, or charges as they fall due. This person is the fee-payer.

If the fee-payer is not the student, the University requires that the deposit is accompanied by a letter which states who the fee-payer is, gives their name and address, and confirms their acceptance of the liability to pay. More than one fee-payer is acceptable, but the fee-payers must make it clear which element of the tuition and fees they are individually responsible for. For example, an embassy may accept responsibility for the tuition, a parent for the room and board, and the student for fines and charges.

It is to the fee-payer that all invoices are sent once the student has registered. It is the fee-payer's responsibility to ensure that the University is kept up to date about a change of address, or a period of absence from the address,

that may delay actual receipt of the invoice. Invoices can also be e-mailed or faxed to fee-payers where the postal service is problematic. Invoices will be dispatched approximately six weeks before the due date.

The fee-payer becomes liable to pay any outstanding debt:

- For new students—when the student pays the confirmation deposit.
- For continuing and returning students—when the student registers.

This liability can be removed or reduced if the student withdraws officially, within published deadlines. (See *Withdrawals and Refunds*.)

Once a student has applied for and been granted housing, the fee-payer is liable for the full amount of that housing unless the University can let the room to a student who has not yet been allocated housing and all other University housing is full.

For tuition and fees to be received on time, the University, or its bankers, must have received the full invoiced amount as cleared funds by the due dates. If the due date falls on a weekend or bank holiday, the following business day is the due date. If the full fees are not received by the due date and a University approved payment plan has not been agreed upon, a late payment fee (see Additional Fees and Charges) will be applied and the student's registration may be dropped, which may incur a further fee to have the registration re-instated. Students may be considered to have a valid payment plan if they are eligible participants of the US Federal Loans programs and eligibility has been certified and approved by the Financial Aid Office by the due date for payment.

Payment Plan Options

The University recognizes that not all fee-payers can pay the full fees at once. Therefore the University has a payment plan available on request. The University must agree to the plan and the fee-payer, or the student, must then complete a payment plan form. Fee-payers will not be allowed to have a further payment plan if they have not satisfactorily completed a prior payment plan.

The plan has four equal monthly payments commencing on the due date and continuing on the 1st of each month thereafter.

The completed payment plan form must be returned to the Finance Office and the first payment made by the due date of the semester to which the plan relates. All payment plans

incur a payment plan fee. A late payment fee will be applied if a payment due date is missed. Failure to pay installments on the due dates may result in class registration being cancelled.

Methods of Payment

Invoices must be settled in the currency of invoicing.

All payments must include the student's name and I.D. number. The University does *not* accept American Express or Diners cards. The University accepts the following methods of payment:

- Bank transfers
- Personal and company checks (however, not once classes have commenced)
- US Government loan checks
- Credit cards: VISA and MasterCard in Pound Sterling only
- Debit cards: Switch, Solo, and Delta
- Cash or Bank Drafts in Pound Sterling only

Credit and debit card payments may be made by fax or telephone. Office hours are 9:00 A.M. to 5:00 P.M., UK time, Monday to Friday.

Good Financial Standing

To be eligible to register for the next semester's courses and then to attend the University for that semester, the student must be in good financial standing. Neither transcripts nor grades will be issued to students, fee-payers, or others at the request of the student, unless the student is in good financial standing.

To be in good financial standing, a student:

- has paid all fees, fines, and penalties, *or*
- has agreed a payment plan with the University, and this is currently up-to-date.

If a debt remains unpaid the University reserves the right to pass the account details to our external debt collection agency to recover. Additional agency fees and, if necessary, legal fees will be incurred.

Housing and Meals

The University has rooms available for full-time students only. These rooms may be on or off campus. If the student's status changes from full- to part-time at any

stage during the semester they must make a case to Student Affairs as to why their housing privileges should not be withdrawn for that semester. Contracts are for one semester (for spring joiners or those expected to graduate in one semester) or are annual (fall and spring semesters). The semester rates are the same for both contracts, although the annual contract does allow the student to neatly store items in their room during the Christmas vacation. Graduating students on a one-semester contract must vacate their rooms fully by the time residences close for the Christmas break.

Once housing is applied for and granted, the fee-payer is liable for the full amount of the housing.

Richmond Hill

The Richmond Hill campus has 230 beds on the main campus and 40 in a satellite building—Montford House—about 100 yards from the Main Building. These beds are mainly in single and double rooms, with some triples. Most rooms have a sink. Housing is allocated on a first-come, first-served basis according to the date when the housing process (signed form and deposit paid) is completed, with some beds being reserved for new students. The University cannot guarantee a bed at the published price if the deposit is received after the due date (see Deposits). A limited number of rooms in Montford House are self-catering, with a fully equipped kitchen, including a cooker, microwave, fridge-freezer, and a washing machine. All other rooms come with a compulsory meal-plan for 18 meals per week.

Kensington

The Kensington Campus has 204 beds in accommodation owned by the University, and other beds are purchased as required. These beds are mainly in double rooms, with some triples. Most rooms have a sink. Housing is allocated on a first-come, first-served basis according to the date when the housing process (signed form and deposit paid) is completed. The University cannot guarantee a bed at the published price if the housing deposit is received after the due date (see Deposits). A limited number of beds are self-catering; otherwise, there are compulsory meal plans for 10, 14, or 18 meals per week.

Withdrawals and Refunds

To be eligible for a refund, the student must have completed fully and within the necessary time frame the University's requirements for payment and withdrawal. To withdraw, a student must complete the University's withdrawal form.

A student who registers for fall or spring semesters and then withdraws from the University before the start of the semester, will forfeit their security deposit.

Refunds

Where refunds are possible, they will be made only when the student has followed all of the University's rules and procedures prior to the request of a refund. This includes the payment of the application fee.

Confirmation Deposits

The only time a confirmation deposit is refundable or transferable is when a student is refused a student visa to enter the UK. The housing deposit is non-refundable and non-transferable in all cases. The confirmation deposit refund policy for visa denials is:

Deposited students not appealing the decision—the confirmation deposit will be refunded only if the University receives a copy of the visa refusal letter within four weeks of the date of issue.

Deposited students appealing the decision—the student must send the University a copy of the visa denial letter and written notice of the intention to appeal within four weeks of the visa denial. The University will hold the confirmation deposit for a maximum of 12 months from the date of the original refusal letter.

In all other circumstances, the withdrawing or deferring student will forfeit the deposit.

Housing Refunds

Once housing is applied for and granted, the fee-payer is liable for the full amount of the housing.

Refunds will be made only if the University can let the room to a student who does not have housing allocated to them and all other housing is full. The refund will be for the amount the room is sold for, less a processing charge.

Tuition Refunds

Tuition is refundable for all students who complete the University's process of withdrawal or leave of absence appropriately.

The amount of refund depends on when the withdrawal process is completed:

Prior to the first day of Orientation:	100%
By the end of Orientation:	75%
By the end of the first week of classes:	50%
Thereafter:	0%

Students on the payment plan should note that the percentage refund is the percentage of the full tuition price.

Student Insurance

Richmond University provides its full time students with a combined medical, loss or theft of personal belonging and tuition and housing refund insurance. The cost of the insurance is an element of the full time fees charged by the University. Claims need to be verified with the insurance company and the University can assist with this. Tuition and housing refund claims will be made for the gross fees excluding scholarship. If the claim is denied by the insurance company or is for a lesser amount than owed by the fee-payer(s), the outstanding portion of the semester's fee will remain payable.

